

W-03514A-13-0111  
W-03514A-13-0142



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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Tom Davis

P \_\_\_\_\_

Priority: Respond Within Five Days

ORIGINAL

Opinion      No. 2014 - 115831

Date: 4/17/2014

Complaint Description:      08E Rate Cases Items - In Favor  
N/A Not Applicable

First:

Last:

Complaint By:      Minnie

Norman

Account Name:      Minnie Norman

Street:

Work: (000) 000-0000

City:      Payson

State:      AZ      Zip: 85541

is: E-Mail

Utility Company:      Payson Water Co., Inc.

Division:      Mesa Del Caballo

Contact Name:

Nature of Complaint:

IN FAVOR

W-03514A-13-0111

WATER

W-03514A-13-0142

From: Util-PublicComment

Sent: Wednesday, April 16, 2014 6:07 PM

To: Util-PublicComment

Subject: Public Comment

Name: Minnie Norman

Date: 04/16/2014

Arizona Corporation Commission

DOCKETED

APR 18 2014

Cell:

Docket:

DocketNo: W-03514A-13-0111

Utility: Payson Water Company

Position: Pro

DOCKETED BY

RECEIVED  
2014 APR 18 A 9:28  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Comments: It seems such a shame that our community of Mesa del Caballo is at Stage 4 and we will start paying this month for a pipeline that could bring us water but it is empty since no provision was made in the previous docket to let the water company recover the cost of the water. So now we have to wait using 40% less water until you decide if the rate increase is approved. This seems like a very poor way of doing things. This should have been done when the pipeline was approved.

\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Investigator's Comments and Disposition:

4/17/14: Entered for the record and docketed CLOSED

\*End of Comments\*

Date Completed: 4/17/2014

Opinion No. 2014 - 115831

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